

PRESTIGEINTERNATIONAL



Change the world with appreciated solutions.

Becoming a corporate group globally solving issues of daily life.

Corporate Philosophy

Prestige International Group has been committed to providing solutions to the problems of end-users (consumers) since its establishment.

With the listing on the First Section of the Tokyo Stock Exchange in December 2013 (currently listing on the Prime Market) and the introduction of a new logo mark in April 2015, we have formulated the following Group Management Philosophy.

Group Philosophy

To listen to end-user (consumer) inconveniences and troubles, engage in business creation that will lead to solutions, and grow as a company that contributes by providing solutions to social issues through that development.

Group Operating Policy

Prestige International Group strives to become a necessary part of our community, trusted by client enterprises and offering solutions that end-users appreciate. While our desire is to continually contribute to society, we also aim to become a global company, prospering together with client enterprises, shareholders, employees and local communities.

PREMIER Assist

Strong support for client companies through 3 Strengths.

Prestige International Group offers services through contact centers where we listen to the voices of customers with field staff who find solutions on-site by coupling collaboration with IT skills. This system is unique to Prestige International Group and is also our target. In order to respond to the changing needs of end-users, we consider and provide a variety of different systems and services together with clients.



- **Contact center receives customer voices with the troubles**
- **Field representatives solve customer troubles**
- **IT and DX support the high-quality services that only people can provide**

01 Our on-site capabilities to support end-users



Our Group has been providing field services that lead to solutions in the areas of roadside assistance service, property, and parking for many years with a management philosophy of listening to end-users about their inconveniences and troubles. Our alliance network spans the entire country, and we have a dedicated subsidiary of field teams in order to provide the new value required by end-users. The existence of a field subsidiary not only **leads** to solutions to customer issues but actually **resolves** them and allows us to provide the services required by end-users and client companies.

The subsidiary, with its motto of providing service from the viewpoint of end-users, has offices in major cities throughout Japan and actively adopts systems to rush to end-users as early as possible.

There are many problems that only people can resolve in the world. We will continue growing by resolving such issues.

02 Our IT skills to support the future

Our Group developed the in-house PBX (private branch exchange) and business systems to support core contact center operations that operate without stopping 24 hours a day, 365 days a year. Since 2010, when smartphones became more widely used, we aggressively pursued the application of mobile technology to the business scheme. We now provide an environment* where end-users encountering a problem can easily call field staff by text message or chat via smartphone app and SNS without voice calling.



In 2016, we enhanced the business system to IoT through which we can receive emergency calls from cars, housing equipment, and wearable devices. In the event of a problem, the system allows a resolution much faster than a traditional solution by detecting the problem before anyone notices and sharing information in real time with mobile systems provided to field staff across the country. These systems realize support for end-users by overcoming various barriers (e.g. drivers in operation, customers on overseas trips, and those who do not speak Japanese). We will continue providing services that only our Group can offer and growing further through proactive efforts.

*Premier Assist Direct (Patent No.5828882)

03 Our regional sites to support high quality services

Our Group believes that one of our important basic strategies is to create an employment environment where young people and women in regional cities can work with aspirations and contribute to the local community. Our BPO centers in 5 prefectures-Akita, Yamagata, Toyama, Niigata, and Iwate-support our business.

We will endeavor to tackle local issues as only a company that progresses hand-in-hand with the local communities can achieve.

We also aim to promote regional revitalization through corporate sports activities with the goal of realizing coexistence with local communities and female advancement.

Details of the BPO centers are explained on the next page >>>

The Feature of BPO Centers

Continue to provide services at any time

We currently operate domestic BPO centers 8 locations in 5 prefectures (as of March 31, 2023) When we select a region, we place importance on whether it is easy to access from Tokyo and whether the municipality is able to come together and share common aspirations with us to create jobs and revitalize the region. The reason for operating in distant regions is to ensure the continuity of our business through the transfer of operations in the event of a disaster or other emergency. Our problem-solving business is especially needed in the time of an emergency. Each site has its own power generator, which maintains an uninterrupted power supply, so that business will never stop.



Protect important information

Since we handle the important personal information of end-users, we recognize that information security is one of our key issues, and we will continue enhancing it. We have employees take educational training on a regular basis and aim to realize advanced information security and provide highly secured and reliable services.



- Acquisition of ISO/IEC 27001 certificate
- Access control using ID card authentication
- Installation of surveillance camera
- Restricted access to systems used for business operations
- Installation of lockers for employees to prevent bringing in personal belongings to work

Create a place where people want to continue working

The accumulated expertise based on long-term employment leads to trust in the services we provide and expectations for business continuity, and we receive high ratings from client companies. To remain a company where employees want to continue working for a long time, we focus on establishing an environment that provides a variety of personnel systems and extensive training and facilities.



Examples of personnel systems

- Hourly Paid Leave System
- New Life Support System

Examples of facilities

- Open office that captures sunlight
- Cafeteria with a wide range of menus
- Training studio available during breaks and after work

Akita BPO Main Campus



Our core BPO business sites, the Akita BPO Main Campus is composed of East and West buildings, and the operation booths are equipped with 1,500 seats. It covers a broad range of business operations and runs 24 hours a day, 365 days a year.

Location: 1-172 Arayatorikimachi, Akita-shi, Akita 010-1633, Japan
TEL:+81-18-888-9333 (Main)
Access: 30 min drive from Akita Airport
Total site area: 46,000m²
Number of seats: 1,500
Facilities: Day care center, Cafeteria, Dormitory, Automobile maintenance shop, In-house power generator, etc.
Value of Total Investment: 4 billion yen
Establishment: October, 2003

Akita BPO Yokote Campus



It is the second BPO center in Akita Prefecture, which opened in 2019, following Akita, Yamagata, and Toyama. The center is designed with the motif of a clover, and equipped with 500 operator seats.

Location: 4-3 Yanagida, Yokote-shi, Akita 013-0054, Japan
TEL:+81-18-227-1111 (Main)
Access: 1 hour drive from Akita Airport
15 min drive from Yokote Station
Total site area: 36,506m²
Number of seats: 500
Facilities: Day care center, Cafeteria, In-house power generator, etc.
Value of Total Investment: 2.1 billion yen
Establishment: April, 2019

Akita BPO Nikaho Campus



The BPO center opened in April 2022 by integrating with the Nikaho branch that had operated for about seven years since 2014. The office is equipped with 500 operator seats, and centered around a courtyard inspired by the Kujukushima (Ninety-Nine Islands) area in Kisakata in Nikaho City.

Location: 84-1 Aza-Sakaida, Hirasawa, Nikaho-shi, Akita 018-0402, Japan
TEL:+81-18-462-8300 (Main)
Access: 1 hour drive from Akita Airport
5 min walk from Nikaho Station
Total site area: 26,685m²
Number of seats: 500
Facilities: Cafeteria, In-house power generator, etc.
Value of Total Investment: 2 billion yen
Establishment: April, 2022

Yamagata BPO Park



After the opening in 2013, Yamagata BPO Garden was extended in the spring of 2021 and evolved into Yamagata BPO Park with 1,000 operator seats. The center aims to gather people and connect to local communities.



Tsuruoka Branch

Location: 4-1-1 Kyoden, Sakata-shi, Yamagata 998-0102, Japan
TEL:+81-234-41-2111 (Main)
Access: 20 min drive from Shonai Airport
Total site area: 53,912m²
Number of seats: 1,000
Facilities: Day care center, Cafeteria, Dormitory, In-house power generator, etc.
Value of Total Investment: 3.18 billion yen
Establishment: November, 2013

Toyama BPO Town



The BPO center opened in April 2015, was named under the concept of our wish to make it a vibrant place that connects people and gathers people and various functions. It is equipped with 1,000 operator seats, and it is one of the BPO centers that lead our business.

Location: 846-1 Kurokawa Imizu-shi, Toyama, 939-0311, Japan
TEL:+81-766-57-3000 (Main)
Access: 25 min drive from Toyama Airport
30 min drive from Toyama Station
Total site area: 64,000m²
Number of seats: 1,000
Facilities: Day care center, Cafeteria, Dormitory, Training center, In-house power generator, etc.
Value of Total Investment: 3 billion yen
Establishment: April, 2015

Niigata BPO Uonuma Terrace



The BPO center opened in the former Uonuma City Office, Yunotani Office Building, and completed its renovation and began full operation in December 2020. "Uonuma Terrace" was named in the hope that it would be a place where people could stop by and relax by the windows. We will continue to evolve the building as our first attempt in the center to co-exist with a government body.

Location: 213-1 Osawa, Uonuma-shi, Niigata 946-0073, Japan
TEL:+81-25-795-6005 (Main)
Access: 1.5 hours drive from Niigata Airport
20 min drive from Urasa Station
Total site area: 2,300m²
Number of seats: 260
Facilities: Breakroom, Cafe area, In-house power generator, etc.
Establishment: October, 2019

Iwate BPO Ichinoseki Branch



It is our first contact center to be located on the Pacific Ocean side of Japan. The center will keep growing toward the opening in 2024 as the Iwate BPO Fortress for 500 people as a basis for IT development and the BPO business.

Location: 18-3 Aza-Kyuden, Kawasakichousuginu, Ichinoseki-shi, Iwate
TEL:+81-191-78-1000 (Main)
Access: 1.25 hours drive from Hanamaki Airport
20 min drive from Ichinoseki Station
Total site area: 2,632m²
Number of seats: 100
Facilities: Breakrooms, Video conference rooms, etc.
Establishment: April, 2021

On June 1 2023, Akita BPO Katagami Branch opened in Katagami City, Akita.

We provide services to resolve customer troubles in their daily lives at any time for 24 hours, 365 days.

Many of the businesses that Prestige International Group provides services that lead customer issues in their daily lives to offer solutions on behalf of our client companies. The origin lies in the overseas assistance service in Japanese started by the president Tamagami in 1986 based on his experiences living overseas. We will continue contributing to society based on our unchanging concept since the foundation: "Providing solutions to the problems."



Automotive Business

We offer a wide range of automotive related services that include the dealer support service, customer service and automobile extended warranty on top of the road assistance service for any road emergencies 24 hours a day, 365 days a year by receiving calls and rushing to the site for assistance to end-users of our clients, such as nonlife insurance companies and car manufacturers. As for the on-site response service, our group companies and partner companies, which assist us in meeting the quality standard, provide the service and allow us to provide high-quality, exclusive services by our Group from the technology and customer-handling perspectives.

Major Clients (Client Enterprises)

Nonlife insurance companies, domestic and foreign car manufacturers, car dealerships, insurance agencies, etc.

Property Business

We provide Home Assistance Services that provide total support (equipment maintenance, repairs, emergency and inspection operations, etc.) to end-users who have various requests, such as for water leakage, key troubles, and house cleaning. We also provide the Parking Assistance Service to support the solving of problems and maintenance at coin-operated parking lots and car-sharing stations.

Major Clients (Client Enterprises)

Condominium developers, housing construction companies, rental home and condominium management companies, real estate broker and dealer company, energy industry, household equipment manufactures financial institutions, credit card companies, nonlife insurance companies, parking lot operators, etc.



Global Business

With nonlife insurance companies as our main clients, we provide overseas travel insurance claim agent service 24 hours a day, 365 days a year via call reception service in Japanese and Cashless Medical Service to the insured of overseas travel insurance. Utilizing the expertise and our medical network, we also provide a Healthcare Program to companies foraying into foreign markets with many Japanese expatriates in the event of injury or illness at the place the person is stationed. In addition, we offer the credit card service for the PREMIO CARD, a unique credit card that allows Japanese expatriates stationed in the United States to pay in the local currency.

Major Clients (Client Enterprises)

Nonlife insurance companies, major banks and affiliated securities companies, trading companies, electronic manufacturers, car manufacturers, machinery manufacturer, logistics companies, chemical manufactures, parts manufactures, food manufacturers, electronic parts manufacturer, semiconductor manufacturers, IT related companies, etc.

Customer Business

This business field creates value in the form of long-term security and reliability, reduction of management risks, and improved added-value of the products and services that client companies provide to end-users. As such, we are expanding the customer contact center service, including the customer consultation service, as well as the product warranty service, including the device extended product warranty service and business center of home contents insurance. Our accumulated customer support expertise and the interlocking with IT, as well as long-term employment of experienced talent, allow us to provide stable, high-quality services.

Major Clients (Client Enterprises)

Domestic and foreign car manufacturers, leading real estate companies, nonlife insurance companies, credit card companies, leading beverage companies, leading internet shopping site operators, etc.





Financial Guarantee Business

Using our rent guarantee plan that includes the cosigner service at the time of moving into a rental property and the paperwork for late rent demands, we offer insurance services according to the needs of the client companies, including medical expense insurance, nursing-care expense insurance, and child support payment insurance, which provide a sense of security in our lives. This business area has the potential of growth in social needs in an aging society and in an era where people can choose a variety of different ways of working.

Major Clients (Client Enterprises)

Rental home and condominium management and operating companies, Medical Corporation, paid nursing home operators, etc.



IT Business

In order to resolve end-user troubles as a hub between client companies and end-users and to resolve as many issues as possible at the same time, we have pursued efficiency, safety, and accuracy while evolving our own unique IT infrastructure since the founding of the company. We provide the IT infrastructure, as well as offer our expertise and knowledge, that is optimum for the contact center business to client companies, especially operating companies that maintain their own contact centers.

Major Clients (Client Enterprises)

Contact center operating companies, nonlife insurance companies, car manufacturers, car dealerships, condominium developers, real estate management companies, facilities maintenance companies, etc.



Social Business

Resolving local community issues that cannot be resolved by creating jobs through the establishment of BPO centers alone is an important issue for our Group, and the objective of its social business activities is to achieve community invigoration and corporate growth. We provide the business through Aranmare, which promotes regional collaboration and revitalization through sports, and Orangery, which supports regional workers with child care responsibilities.

Business Mapping of BPO Centers



	Automotive	Property	Global	Customer	Financial Guarantee	IT	Social
Akita BPO Main Campus	◆	◆	◆	◆			◆
Akita BPO Yokote Campus	◆	◆	◆	◆			◆
Akita BPO Nikaho Campus	◆	◆	◆	◆			
Yamagata BPO Park	◆	◆	◆	◆			◆
Yamagata BPO Park Tsuruoka Branch		◆		◆			
Toyama BPO Town	◆			◆			◆
Niigata BPO Uonuma Terrace	◆	◆					
Iwate BPO Ichinoseki Branch	◆	◆					
Group Companies	◆	◆	◆	◆	◆	◆	◆

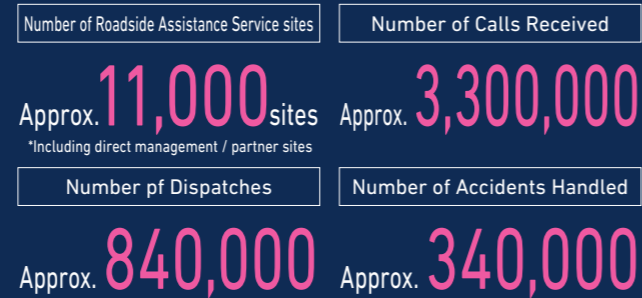




Road Assistance Services (Automotive Business)

The Roadside Assistance Service provides an on-site emergency response that includes towing and alternative transportation arrangements in the event of a road emergency.

Business in Numbers



*Estimate of annual figures

POINT

01 All-around service

Our professional staff provides a diverse range of proprietary services not only 24 hours a day, 365 days a year for a prompt response to road accidents and breakdowns but also an accident reception service, roadside assistance service, and on-site reception service, as well as technical services and customer care to end-users who experience trouble on-site.

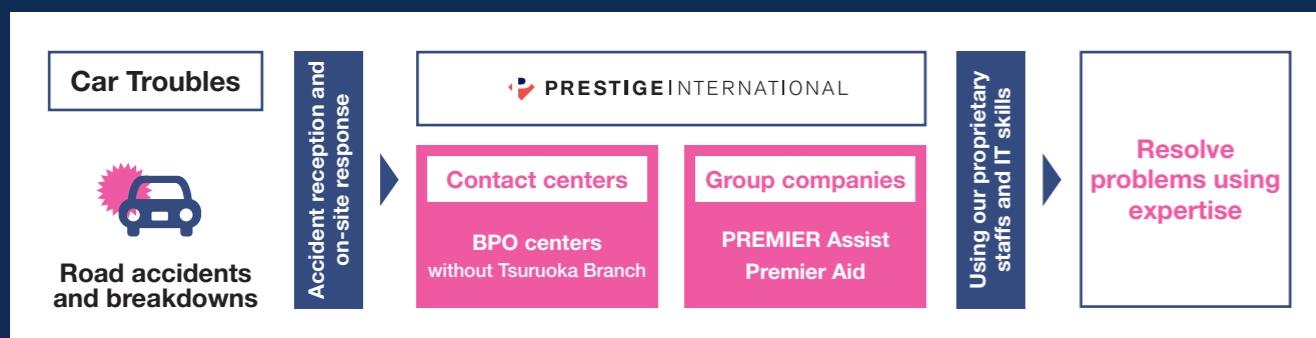
02 Prompt arrangement provided by our special system

We have achieved automation of dispatch requests by integrating the conventional GPS terminal-based arrangement system with the Android device application, Paa-S. In addition, the development of the arrangement request system app for customers, Premier Call, and the automated roadside assistance service request system, Premier Assist Direct, has enabled us to provide prompt cutting-edge roadside assistance services.

*Premier Call and Premier Assist Direct have business model patents.

03 Outstanding quality

Only well-trained operators that provide sincere support are allowed to receive phone calls from customers as the concierge. We also provide our unique brand service, PREMIER Assist, at 29 locations in major cities across Japan. Under the concept of providing attentive hospitality service to people on-site, the service offers attentive customer-oriented hospitality, for example, by bringing pocket warmers in winter and wet towels in summer to customers on-site. Our policy is to provide the highest quality service so that customers can feel confident when encountering a problem.



Overseas Medical Assistance Services (Global Business)

This Medical Assistance Services provides essential parts as a one-stop supplementary service of overseas traveler's insurance.

Business in Numbers



The partnership with a medical network organization enables access to 1,530,000 medical institutions in the United States.

*Estimate of annual figures

POINT

01 Uniformized service across the world

Contact centers are consolidated in 7 major overseas locations (Los Angeles, Sydney, London, Singapore, Bangkok, Hong Kong, and Shanghai), and we have established a management system to ensure that instructions and education issued from the Tokyo Center, acting as the command center, penetrate throughout all locations. It allows us to provide uniform service around the world while establishing well-balanced in-house networks in 28 locations throughout the world with horizontal collaboration.

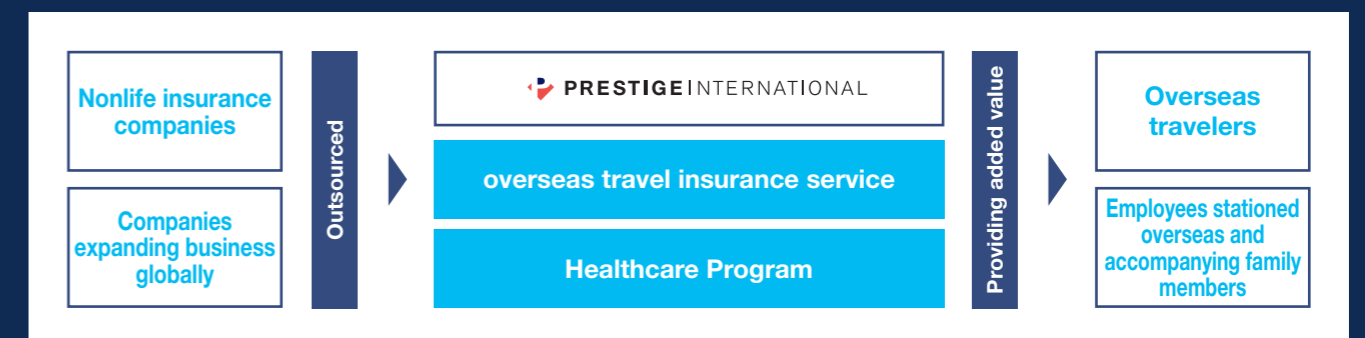
02 End-users can complete everything at a single point of contact

Traditionally, the contact point used to vary depending on the type of problem the customer encountered, and travelers used to be passed from one section to another or kept waiting for a long time, which often caused stress, contrary to the wish to resolve the issue as soon as possible. In response, we aggregated the contact points for Japanese speakers to reduce end-user wait times and developed a system to allow for prompt troubleshooting.

03 Healthcare Program Services for companies expanding business globally

We constructed the Healthcare Program for employees stationed overseas and their accompanying family members by using the expertise accumulated through our overseas traveler's insurance claim agent service and our medical network. We achieved the development of a convenient and fair benefit program with cost benefits by combining domestic health insurance and tailored insurance services.

*The effect of implementation varies from company to company.





Home Assistance • Parking Assistance Services (Property Business)

We provide comprehensive support for the various problems that occur at housing and parking lots.

Business in Numbers



*Estimate of annual figures

POINT

01 On-site support service

The caring on-site support service is available when customers are in trouble. We will promptly rush to the customers leveraging the organizational strength and mobility of PREMIER Assist. The Home Assistance Service offers a first level response (temporary repairs) for a variety of different problems that occur in residences, such as failures in kitchens, plumbing and bathroom, glasses, electricity, doors and windows in private areas. The Parking Assistance Service provides operational support and responds to problems related to coin-operated parking spaces, as well as car-sharing operational support services.

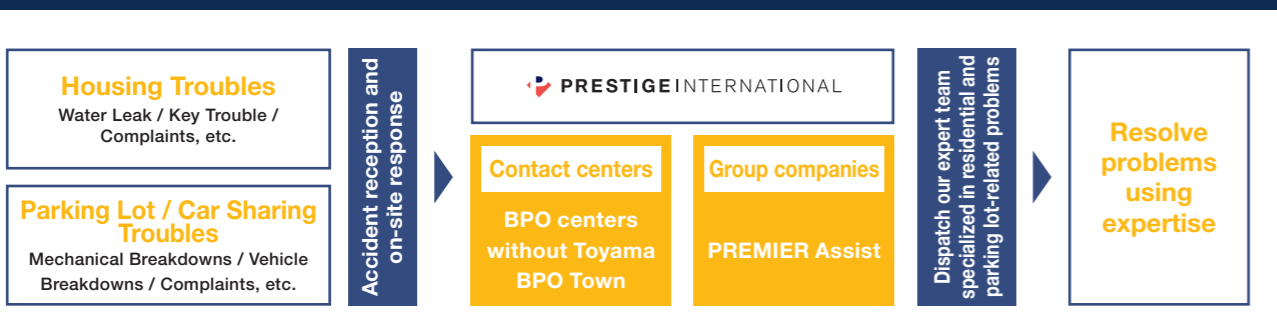
*Second level support (quick repair and fixing) is also available.

02 Extended warranty for housing equipment

The paid maintenance program offers an extended warranty service for the private areas of residences after the traditional after-sales warranty expires. The warranty covers up to 10 years from the date of acceptance of the residence in total by combining the first level on-site support free service, second level flat-rate repair service, and an extended warranty for designated housing equipment. As for on-site support, we provide services that ensure long-term comfort for customers and increase satisfaction after purchasing the house, as well as high quality services, utilizing PREMIER Assist, which gives an advantage from the quality aspect.

03 Operation of customer support desk

We provide caring high-quality service to increase client's end-user satisfaction through customer support desk and post-sales services for developers, management companies and real estate companies, as well as a night-time emergency service desk for rental property management companies.



Customer Services (Customer Business)

This is a business that creates opportunities for various areas with our high-quality contact service and data analysis.

Business in Numbers



*Estimate of annual figures

POINT

01 One-stop service

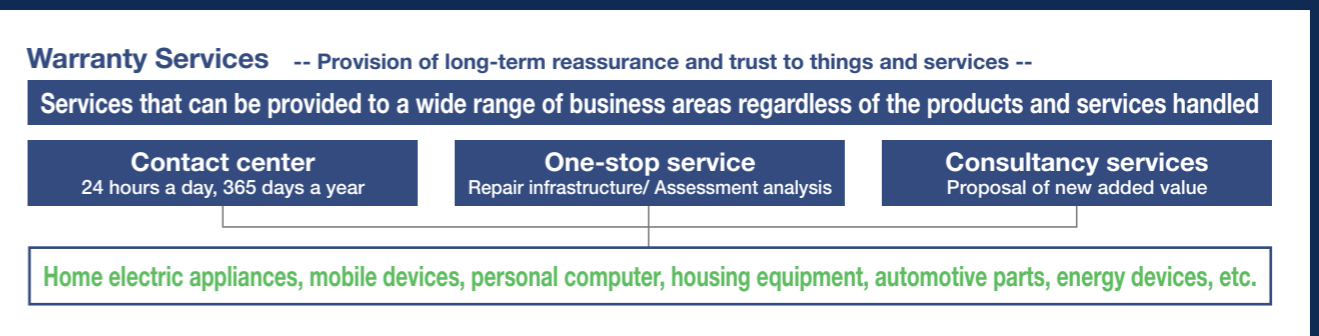
We offer a contact center service, which serves as the face of companies, on behalf of our client businesses that provide a variety of products and services. In addition, we can centrally provide services to end-users since we have business alliances with repair companies and logistics companies through our different warranty programs.

02 Consultancy services

We have acquired high-quality contact center expertise through our partnership with diversified client companies for many years. By leveraging the collected knowledge, and performing datamining based on our acquired end-user needs, we create new services that will be required in the near future and add functions that enrich our services.

03 Provision of long-term and stable services

With many experienced staff in different businesses, we not only appropriately respond to end-users but also make the right insurance assessment (loss control) for our warranty systems. With respect to system operations, partnerships with major nonlife insurance companies allow for risk taking in the financial aspect and long-term system operations.





Company can contribute to society through business creation

With an extensive global footprint, our Group is engaged in sustainability in order to create a work environment where employees can work with aspirations wherever they are and every one of the employees who supports our services that only people can provide enjoys working with enthusiasm with an aim of realizing a sustainable society.

01 For a Sustainable Global Environment

Efforts to Preserve the Environment

Through our business activities, the Prestige International Group uses its strengths and technologies in promoting initiatives aimed at realizing a decarbonized and resource-recycling society and endeavoring to lessen the burden on the global environment and local communities while the Group carries out activities that harmonize the environment and society. The Group will work on information disclosure based on the TCFD recommendations, the Iwate BPO Fortress—which is scheduled to open in 2024—is positioned within the Group as a carbon neutral model facility and will be installed with the latest environmentally friendly facilities and equipment centering on the use of renewable energy.



Activity Examples

- Introduction of energy-saving facilities such as LED lights
- Installation of EV charging stations at each office
Yamagata BPO Park (March 2023-)
Premier Assist Inc. (January 2023-)
- Introduction of Renewable Energy at BPO Centers (As of July 2023)
Toyama BPO Town Gas (October 2022-) & Electric Power (April 2023-)
Yamagata BPO Park Electric Power (January 2023-)
Akita BPO Nikaho Campus Electric Power & Gas (April 2023-)
Akita BPO Yokote Campus Electric Power (June 2023-) & Gas (July 2023-)
- Clean Activities
Beach clean-up activities by Alanmare and partner companies, and clean-up activities around BPO centers and neighboring areas by employees, etc.

02 For every one of the employees

Health and Productivity Management Project

“We are able to work healthy minds and bodies, which leads to providing better services which enables us to solve end-user’s problems.” Based on this mindset, we launched the Health Management Project following the Prestige International Group Health Management Declaration 2019 to promote good health in the office so that all employees can work actively and healthily.



Health Management Goals by the fiscal year ending March 2024

As a result of the analysis of health issues, we found many employees are women, and most are in their 20s to 40s, which is an age group with low health and disease awareness. Focusing on this point, we are working to achieve the following goals.

- 01. Reduce the percentage of employees with anemia to 10.4% or less.*1 (FY2023.3 / 10.4%)**
- 02. Increase the percentage of employees that maintain a standard BMI to 65% or higher.*2 (FY2023.3 / 58.7%)**

*1 Hemoglobine level less than 12.0 g/dl

*2 BMI between 18.5 and 25 according to the criteria set by the Japan Society for the Study of Obesity.

Health and Productivity Management Project

<https://www.prestigein.com/english/sustainability/social/employee/healthcare/>



Women's Advancement Project

We launched the Women's Advancement Project (Woman Excite Project, WEPRO) in FY2019.3 with a target of 50% women in managerial roles. Currently, WEPRO is expanding its scope to promote workplace diversity so that a diverse workforce, not limited to women, can play an active role. As part of this effort, we introduced the Rules for Treating Same-Sex Partnerships in April 2022. We will also continue to provide training for female managers by our executives, while aiming to achieve an annual average of at least 20% of male employees taking childcare leave (from FY2024.3 to FY2025.3).



Initiatives and Systems

- Establishment of the Orangerie in-house day care center.
- Establishment of the Aranmare women's sports teams (an initiative to create an environment where female athletes can continue to play sports as they work.)
- Hourly Paid Leave System (June 2019-)
- Job Return System (December 2019-)
- New Life Support System (May 2020-)
- Director System (February 2021-)
- Regulations for Handling Same-Sex Partnerships (April 2022-)



Women's Advancement Project

<https://www.prestigein.com/english/sustainability/social/employee/women/>





You can hear more children say, "I can do it myself!"

Orangery (day care centers) are run within the properties of the BPO centers by Prestige International to allow everyone to play an active role in the long term even if their lifestyles have changed. They are available to not only the Group employees but also local people.

List of day care center



Orangery Akita Daiichi and Daini



Orangery Yokote Daiichi and Daini



Orangery Yamagata Daiichi and Daini



Orangery Toyama Daiichi and Daini



Each team is loved by each local community and growing together. And creating more opportunities for women to play active roles in society and becoming symbols of encouragement for women.



Aranmare Akita

Sports:Basketball
Since:2015
Training Base: Akita-shi,Akita

League:
W League
(Women's Japan Basketball League)
Record:
10th in regular season (2022-2023)



Aranmare Yamagata

Sports:Volleyball
Since:2015
Training Base: Sakata-shi,Yamagata

League:
V.LEAGUE (Japan Volleyball League Organization) DIVISION WOMEN
Record:
The championship of the V-League. (2022-2023)



Aranmare Toyama

Sports:Handball
Since:2016
Training Base: Imizu-shi, Toyama

League:
Japan Handball League
Record:
3rd in regular season (2022-2023)
4th in playoff games.

Prestige International Aranmare are women's sports teams that contribute to local communities through corporate sports activities.

[Aranmare Official Web Site
www.aranmare.jp](http://www.aranmare.jp)

GLOBAL NETWORK



International Subsidiaries

Americas · Europe
PRESTIGE INTERNATIONAL USA INC.
Prestige Internacional do Brasil Ser. Int.Ltda.
Prestige International UK Ltd.
PRESTIGE INTERNACIONAL MÉXICO LTDA

Asia · Oceania
Prestige International (S) Pte Ltd
P.I. PHILIPPINES, INC.
JAPANESE HELP DESK INC.
JHD MED-AID INC.
PRESTIGE INTERNATIONAL CHINA CO., LTD.
PRESTIGE INTERNATIONAL (THAILAND) CO., LTD.
P.I.ASSISTANCE (THAILAND) CO., LTD.
Prestige International (HK) Co., Limited.
Prestige International (Taiwan) Co., Limited
PRESTIGE INTERNATIONAL AUSTRALIA PTY LTD
P.I.PRESTIGE INTERNATIONAL INDIA PRIVATE LIMITED
P.I. PRESTIGE INTERNATIONAL (CAMBODIA) CO., LTD.
P.I MYANMAR PTE LIMITED
PRESTIGE INTERNATIONAL (M) SDN.BHD.
PRESTIGE INTERNATIONAL VIETNAM Co.,Ltd
PI INSURANCE TECHNOLOGY SINGAPORE PTE. LTD.

Company Overview

Company Name	Prestige International Inc.
Establishment	October1986
Capital	1,570 million yen
Headquarters Address	2-4-1 Kojimachi, Chiyoda-ku, Tokyod 02-0083, Japan
Description of Business	Business Process Outsourcing Service Automotive, Property, Global, Customer, Financial Guarantee, IT, Social
Number of Employee	4,757 *consolidated
Locations	28 offices in 18 countries
URL	www.prestigein.com
BPO Centers (Domestic)	8 locations in 5 prefectures Akita BPO Main Campus,Akita BPO Yokote Campus, Akita BPO Nikaho Campus,Yamagata BPO Park, Yamagata BPO Park Tsuruoka Branch ,Toyama BPO Town, Niigata BPO Uonuma Terrace,Iwate BPO Ichinoseki Branch,

Domestic Subsidiaries

Prestige Core Solution inc.
Prestige Global Solution inc.
Prestige Human Solution Inc.
Time Commerce Co., Ltd.
Premier Assist Inc.
Premier Assist Network Inc.
Entrust Inc.
Premier Life Inc.
Premier IT & Process Management Inc.
Premier X-Value Inc.
Premier Lotas Network Inc.
Premier Care Inc.
Premier Aid Inc.
Premier Insurance Partners Inc.
Premier Insurance Solutions Inc.
PI EIS Insurance Technology Inc.
Premier Pet Assist Inc.
PREMIER Bright Connect Inc.

Affiliated Companies

Prime Assistance Inc.
First Living Assistance Co., Ltd.

Board of Directors (as of June 22, 2023)

CEO	Shinichi Tamagami
Director	Hiroshi Sekine
Director	Nao Yoshida
Director (External)	Toshiaki Seki
Director (External)	Izumi Takagi
Director (External)	Masayo Koeda
Auditor (Full-time)	Norio Yoshida
Auditor (Full-time)	Masaru Sugiyama
Auditor (External)	Katsuhiko Hara
Auditor (External)	Masaru Ono